

Unit 42 Managed Detection and Response Subscription Addendum

This Unit 42 Managed Detection and Response Subscription Addendum (“Addendum”) to the [End User Agreement](#) (“Agreement”) is entered into between You (referred to herein as “You” and “Your”) and Palo Alto Networks. This Addendum governs the Unit 42 Managed Detection and Response Subscription (“MDR Subscription”). The MDR Subscription is included in the definition of the “Subscription” under the Agreement. In the event of any material conflict between the terms in the Agreement and this Addendum, the terms in this Addendum shall control for purposes of the MDR Subscription. Capitalized but undefined terms herein shall have the definition provided in the Agreement.

1. Managed Detection and Response Services. In purchasing the MDR Subscription, You will gain access to a predefined set of services (“MDR Services”) subject to the obligations and pre-requisites described in the most current version of the [Service Description for Unit 42 MDR Subscription](#) (“Service Description”).

2. Term: You may order the MDR Subscription described in the Service Description and consume it during the twelve (12) month period beginning on Palo Alto Networks’ receipt of a purchase order for the MDR Subscription (the “Term”), unless otherwise stipulated in writing by the parties (such as in the quote) or terminated early in accordance with the Agreement. The MDR Subscription term must be coterminous with your Cortex XDR Pro license term. In the event that Your Cortex XDR Pro licenses expire or are terminated prior to the end of the Term and You fail to renew such licenses, the MDR Subscription shall co-terminate with the Cortex XDR licenses and You shall not be entitled to a refund.

3. Deliverables. Deliverables for the MDR Subscription are set forth in the Service Description.

4. Section 11(c) of the Agreement does not apply to the MDR Subscription.